

Transactional & Billing Communication

Turn static invoices into **high-response, multi-channel payment journeys**

We optimise the entire billing communication cycle to influence faster payment behaviour and remove friction from the settlement path.

Our Approach



Billing and transactional communication in a **fully managed service**

We don't sell billing software, payment portals, or standalone template tools. We operate a fully managed, data-to-delivery transactional communication service on our cloud environment.

You pass raw financial and billing data streams from your ERP or ledger systems, and our expert team and cloud infrastructure take care of the rest. We create high-volume invoices and statements, formatted for optimal mobile readability, delivered on secure channels, and we feed back real-time delivery logs.

We act as a seamless extension of your finance and IT operations, transforming static billing outputs into action-driven digital journeys without touching your core infrastructure.



The Opportunity



Highly convenient billing experiences that **accelerate payment**

Transform transactional and billing communication from dry and boring documents into seamless, highly convenient billing experiences.

- **Reduce payment delays**
Present clear, frictionless digital settlement options across your customers' preferred channels.
- **Improve financial operations**
Ensure all billing communication is completely tracked, verified, and auditable.
- **Expand your billing reach**
Engage customers where they are already active in their digital environments.
- **Enhance payment completion**
Deploy synchronised reminder cadences that notify customers of required payments.

Key Solution Capabilities



End-to-end processing for **billing and transactional output**

- **Mobile-first document generation**

Convert rigid financial data into dynamic easy to read digital invoices and statements optimised for action.

- **Frictionless payment link integration**

Embed secure, direct navigation links to your payment gateways or portals right inside the communication channel.

- **Real-time data synchronisation**

Update your billing systems and suppress redundant reminders.

- **Automated cross-channel escalation**

Monitor delivery and automatically re-engage customers who haven't opened their invoices via alternative digital messaging paths.

Communications We Manage



Transactional and billing communications that **drive desired outcomes**

We manage the data processing, document layout design, and secure dispatch for your recurring billing and transaction communication.

Core Billing & Statements

- Monthly Invoices
- Account Statements
- Transaction Reports
- Credit notes

Lifecycle Adjustments

- Price Increase letters
- Annual renewal Notices
- Remittance Advices

Fulfillment & Recovery

- Automated Payment reminders
- Digital Receipts
- Confirmation of Settlement

Use Cases



Enterprise billing without **the infrastructure burden**

Interactive billing journeys

We ingest billing files, to produce and distribute personalised, highly legible invoices and statements that customers can review and action instantly.

Automated payment reminders

We deploy intelligent follow-up communications across your customers' preferred channels and historic behavioral engagement.



Business Outcomes



Transform raw financial data into **complete billing journeys**

01

Accelerate days sales outstanding (DSO)

Reduce friction in the billing journey to capture faster settlement cycles and lower your active days sales outstanding.

02

Reduce admin overhead

Fully automate the creation, processing, and multi-channel delivery of recurring transactional communication.

03

Unify communication & financial integrity

By eliminating duplicate or out-of-date messaging to ensure precision in client-facing financial communications.

Why Partner With Us



Tilte enables organisations to transform traditional billing communications into high response, multi-channel journeys.

By allowing us to orchestrate your billing data, digital communication channels, and actionable payment links within our robust cloud environment, we are able to influence customer behavior and minimise friction in the settlement path. We help you optimize your bill-to-cash lifecycle and elevate your brand experience - all without adding a single line of template maintenance or code to your internal team's workload.

Ready to **modernise your high-volume transactional runs** without the administrative strain on your finance team?



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